

Cracking Codes

Competency
Opportunities
Driving Communication Forward
Engagement
Skill Acquisition

BASED ON
JANICE LIGHT'S
MODEL OF
COMMUNICATIVE
COMPETENCE

STRATEGIC

Use of gestures,
facial expressions,
sign
Eye contact, attend
to
communication
partner
Repairing a
conversations
Timing issues
Silences
Group
communication
Request clarification

OPERATIONAL

Access
Shut down
Navigation
forward and
back
Page back
Clear button,
message
window

LINGUISTIC

Introduce nouns
Verbs
Adjectives
Prepositions
Time words
Question words
Sentence Building
Joining words, little
words
Pronouns

SOCIAL

SOCIAL ROLES

Initiator
Responder
Messenger
Narrator
Director
Presenter
Questioner

SOCIAL INTERACTION/ FUNCTION

To relay information:
personal, past, present
future
Make requests
Using social greetings
Answering questions
Asking questions
Giving opinions/
commenting
Tell jokes/riddles
Gain attention
To protest/reject
Making predictions
Engage in short
conversation
Elaborate on a topic